From: Arthur Jaramillo Sent: Monday, March 27, 2023 02:41 PM To: PSC Comments Subject: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

To Whom It May Concern,

Bluegrass Water Utility Operating Company LLC has requested a 15.6% increase of residential rates for the private sewer purchased in 2019.

It should be noted that since acquiring the sewer line, Bluegrass Water Utility Operating Company LLC has already increased the rate from \$40.50 a month to \$86.72, a 214% increase in rate.

The reason given for the 214% increase as well as this new request of an additional 15% was the updating of systems and services provided. However, Bluegrass Water Operating LLC has not provided any proof that updates have been made to the system, nor have they proven that improvements were necessary.

Further research also shows that the average sewage rate in Madison County is closer to \$40 a month. So the question is how does Bluegrass Water Operating Company LLC justify charging over double the standard rate in the county?

This rate increase request is nothing more than an attempt to squeeze more money out of residents who are already struggling with inflation and rising costs everywhere else.

I respectfully request the Kentucky Public Service Commission to reject in full the request made by Bluegrass Water Operating Company LLC to increase the rates. I further request that the KYPSC look into Bluegrass Water Operating Company LLC and determine if the previous increase of 214% was warranted.

Respectfully, Arthur Jaramillo

Respectfully, Arthur Jaramillo 126 Hager Ave Richmond Kentucky 40475

Received though Public Comments page - psc.ky.gov

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2022-00432 (ky.gov)</u>

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Thursday, March 23, 2023 6:17 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

Public Comments for Case 2022-00432 submitted by March 23, 2023 at 6:16 PM

on Thursday,

Name: Karen Yeager Address: 193 Gemini Trail City: Georgetown State: KY Zip Code: 40324 Phone number where you can be reached: Home phone: Comments: Rate hike of 694.9% is unreasonable. Letter of explanation to follow

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2022-00432</u> (ky.gov)

Thank you for your interest in this matter.

From: KEVIN LILLY Sent: Friday, March 24, 2023 6:09 AM To: PSC Public Comment <PSC.Comment@ky.gov> Subject: Bluegrass Water Case 2022-00432 Request for Intervention



I received a letter from Bluegrass Water dated February 27, 2023 pertaining to case 2022-00432 for yet another rate increase. I live in the Fox Run district treatment facility. This is a sewage treatment facility for the neighborhood. I am requesting intervention by the PSC. Bluegrass water has a monopoly on the service provided and feels they need to increase their profit at my expense. My sewage bill is already more than double my water usage bill with the Frankfort Plant Board. Bluegrass Water is requesting another 15% increase. Bluegrass water claims to have invested all of this money on improving their systems, if this is the case, then why do I have to call their service technician on a monthly basis that their sewage is overflowing into my yard because their system cannot handle it? Why do they need 10 months to have a temporary fence up? Why can't they maintain their legal agreements with the landowner for the easement through someone else's property? Thank you for your time.

Kevin Lilly 101 Hunters Trace Frankfort, KY. 40601

From:	
	PSC Executive Director
Cc:	
Subject:	FW: Bluegrass Water Case 2022-00432 Request for Intervention
Date:	Wednesday, March 29, 2023 10:51:00 AM

Please see request for intervention below.

Thank you.

From: KEVIN LILLY Sent: Friday, March 24, 2023 6:09 AM To: PSC Public Comment <PSC.Comment@ky.gov> Subject: Bluegrass Water Case 2022-00432 Request for Intervention



I received a letter from Bluegrass Water dated February 27, 2023 pertaining to case 2022-00432 for yet another rate increase. I live in the Fox Run district treatment facility. This is a sewage treatment facility for the neighborhood. I am requesting intervention by the PSC. Bluegrass water has a monopoly on the service provided and feels they need to increase their profit at my expense. My sewage bill is already more than double my water usage bill with the Frankfort Plant Board. Bluegrass Water is requesting another 15% increase. Bluegrass water claims to have invested all of this money on improving their systems, if this is the case, then why do I have to call their service technician on a monthly basis that their sewage is overflowing into my yard because their system cannot handle it? Why do they need 10 months to have a temporary fence up? Why can't they maintain their legal agreements with the landowner for the easement through someone else's property? Thank you for your time.

Kevin Lilly 101 Hunters Trace Frankfort, KY. 40601

 To:
 Image: Comparison of the second seco

Case No. 2022-00432

From:

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2022-00432 (ky.gov)</u>

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Sunday, March 26, 2023 8:56 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

Public Comments for Case 2022-00432 submitted by (**Case 2022**) on Sunday, March 26, 2023 at 8:55 PM

Name: Ronald Francis Wolf Address: 1145 Red Pine Circle City: West Paducah State: KY Zip Code: 42086 Phone number where you can be reached: Home phone:

Comments: Iwas not going to submit my opposition to the proposed rate increase because when they took over I felt the commission threw us all to the curb. Arcadia Pines sewer association charged us \$25 a month and the Bluegrass charged \$86 ok'd by the commission. Bluegrass has not done any improvements and in fact the pond is in worse shape. It is covered with a green scum and instead of trimming the grass inside the fence they use grass killer. The banks are eroding and in one area it is right by one of the fence posts and it will collapse shortly. I talked to a local TV station and they want to know the outcome, so if approved, they will investigate and contact the Govenor's office and inform the public of how the commission approved the first outrageous increase, helping to scam the Kentucky residents, and learning that some of the commission and has also learned that some homes have not been charged since they moved in. There are over 30 homes in Arcadia Pines and know of at least 7 never been charged even after I have called Bluegrass twice and told them. The question; is the commission going to protect Kentuckians or throw them to the curb again and let an out of state business screw them.

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2022-00432</u> (ky.gov)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, March 27, 2023 7:41 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Sunday, March 26, 2023 10:57 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by () on Sunday, March 26, 2023 at 10:57 PM

Name: Jamie and Kathryn Stump Address: 138 GEMINI TRL City: GEORGETOWN State: KY Zip Code: 40324 Phone number where you can be reached: Home phone: Utility Name: Bluegrass Water Utility Operating Company State the nature of your concern: I'm concerned about case # 2022- 00432 . I understand raising the sewer bill but we're on a fixed income and paying a 600 percent hike will be very hard for us to pay . Please consider the retired people that's on a fixed income ! Have you contacted the utility about the problem: No

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2022-00432</u> (ky.gov)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, March 27, 2023 7:41 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Sunday, March 26, 2023 10:56 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (Sunday, March 26, 2023 at 10:55 PM

) on

Name: Jan Henderson Address: 1994 Longview Dr City: Georgetown State: KY Zip Code: 40324 Phone number where you can be reached: Home phone: Utility Name: Bluegrass UOC, LLC

State the nature of your concern: Ref: Case # 2022-00432 Bluegrass Water UOC, LLC Dear Sirs: I am writing to protest the rate increase that has been proposed by the Bluegrass Water Utility Operating Company, LLC (BGUOC). As a resident of Longview Subdivision in Scott County we saw our rates increased in the fall of 2021 from \$30 per month to \$85.97 per month, roughly a 200% increase. Four other independent sewer systems were included in this filing. It was my understanding that this increase was granted by the PSC to enable BGUOC the raise the funding to address concerns with these 5 systems. Thus far, we have seen no repairs or improvements to our system. It is my understanding that there are an additional number of independent sewer systems which have been acquired by BGUOC included in this

proposed rate increase. It appears that BGUOC has used the prior rate increase to purchase more systems in various rates of disrepair. If this is the case, it is an unfair burden to expect me and my neighborhood to subsidize the purchase and repair of other systems. BGUOC has chosen to purchase these systems and the needs of those systems should not be my financial responsibility. This additional increase in 2 years will add to the hardship to my household is already experiencing. I respectfully request that the Public Service Commission exclude the Longview/Homestead sewer system from this unreasonable fee increase. Have you contacted the utility about the problem:

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Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2022-00432</u> (ky.gov)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, March 27, 2023 7:42 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <<u>pscfilings@ky.gov</u>>
Sent: Sunday, March 26, 2023 3:03 PM
To: PSC Consumer Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (on Sunday, March 26, 2023 at 3:03 PM

Name: Jeanette Address: 58 W Airview Dr City: Elizabethtown State: KY Zip Code: 42701 Phone number where you can be reached: Home phone: Utility Name: Bluegrass Water UOC

State the nature of your concern: In the last 2 years our payment to Bluegrass Water has doubled to almost \$86. And they have done nothing to better the sewer and flooding situation in Airview Estates. Now they are proposing another \$12. rate hike for our neighborhood. These are low income, elderly, fixed income, single family, single mother homes. Noone seems to care. We also pay separate water bill to Hardin County water district as well. How can they just do this to this neighborhood, what have they changed since the 50% rate increase??

Have you contacted the utility about the problem: No

From:	PSC Public Comment
To:	
Subject:	RE: Bluegrass Water Rate Increase Case #2022-00432
Date:	Wednesday, March 29, 2023 11:04:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2022-00432 (ky.gov)</u>

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov> Sent: Monday, March 27, 2023 7:44 AM To: PSC Public Comment <PSC.Comment@ky.gov> Subject: FW: Bluegrass Water Rate Increase Case #2022-00432

From: Dana Mayborg < Sent: Friday, March 24, 2023 5:13 PM To: PSC Consumer Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>> Cc: West, Michael (KYOAG) <<u>Subject:</u> Bluegrass Water Rate Increase Case #2022-00432



Dear Public Service Commission & Attorney General's Office,

Please consider this respectful request to deny Bluegrass Water's insanely high rate increase.

We are a small system with only 40 customers. There is no treatment plant to maintain. Each homeowner on our system maintains their own septic system and effluent pumps within their yard that feeds the leach field on an adjacent farm.

A rate increase of over 250% is too much for a small group to absorb. We should not have to fund other sewer systems that BWUOC owns.

A rate increase this large will cause harm for many on fixed incomes. In addition, if

the rate increase is approved the sewer bill will be approximately 3 times the amount of our water bill.

I understand that many things and services in life had to increase. But a 268% increase is way too much during the highest inflation this country has seen in 40 years.

I again respectfully ask that the Public Service Commission deny the rate increase by Bluegrass Water.

Sincerely,

Bob & Dana Mayborg 102 Raintree Ct. Nicholasville, KY. 40356

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2022-00432</u> (ky.gov)

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, March 27, 2023 12:40 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <<u>pscfilings@ky.gov</u>>
Sent: Monday, March 27, 2023 12:37 PM
To: PSC Consumer Inquiry <<u>PSC.Consumer.Inquiry@ky.gov</u>>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by on Monday, March 27, 2023 at 12:36 PM

Name: Malena Kraig Address: 1202 Cherry Hills Court

City: Louisville State: KY Zip Code: 40245 Phone number where you can be reached: Home phone: Utility Name: Bluegrass Water

State the nature of your concern: I'm reaching our regarding the request for an increase to the Persimmon Ridge neighborhood. My family has lived in the neighborhood for 17 years and prior to Bluegrass Water taking over our bill was less than \$40 monthly the entire time. Within a very short period of time of Bluegrass Water taking over our bill over doubled and is now requesting that it be raised again. We have no know issues with our system. I contacted Bluegrass Water on March 3rd and requested information regarding any repairs that have been completed on our system and do this day NO ONE has contacted me. Bluegrass Water has a history of purchasing system and then raising rate. Recently a Facebook page (Bluegrass Water Resistance) has been created where impacted individuals can join the discussion of rate

hikes and lack of work to validate the rate increase. We need someone to look out for the consumers and place a hold on Bluegrass Waters ability to continuously raise their rates. Have you contacted the utility about the problem: Yes

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2022-00432 (ky.gov)</u>

Thank you for your interest in this matter.

Dear Mr. Buchanan,

Thank you for your comment. I have forwarded your email to our public comment mailbox so that it will be included in the case record for review by the staff, Commissioners, and all parties to the case. If you do not want to include your email as a public comment, please let us know.

Thank you, Linda

Linda C. Bridwell, PE Executive Director | Kentucky Public Service Commission | 211 Sower Boulevard | Frankfort, KY 40601

From: mitch buchanan Sent: Sunday, March 26, 2023 11:32 AM To: PSC Consumer Inquiry PSC.Consumer.Inquiry@ky.gov Cc: PSC Public Information Officer <<u>PSC.Info@ky.gov</u>> Subject: Proposed rate increase for Bluegrass Water Utility Company

My name is Mitch Buchanan and I live at 144 hunters trace in Frankfort Kentucky. I am a

customer of Bluegrass water utility operating company. I oppose this latest 15.6% rate increase, as it's on the heels of our last rate increase not too far in the past. I built my home in this neighborhood in 2000 and the monthly sewer bill was \$25 a month. Then a new company bought the package treatment plant and it went to \$56 and some change a month. Bluegrass water utility bought the company two years ago (?) and it went to \$85.97. Now a short time later we are looking at a proposed monthly expense of \$99.37. This company seems to propose this rate increase based upon what they're spending throughout Kentucky instead of our particular plant to justify this rate increase. There's certainly no way that they have spent over \$1 million in our neighborhood. This is a for-profit company that is known for buying small package treatment plants like ours just to squeeze the customer for what should be a basic public utility service. I have no other sewage option if this is approved then to continue to pay double what my local city neighbors pay through a municipality-owned sewer system. This rate increase is extremely unfair to the customers in our neighborhood and I feel like I have a gun held in my head by this company. Please turn this rate increase down and send a message to Bluegrass Water. Let them know that their customers are not the cash cow they want their investors to believe we are so Bluegrass Water can continue to increase their profit margins on the backs of their customers.

Mitch Buchanan 144 Hunters Trace <u>Frankfort KY</u> 40601



Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2022-00432 (ky.gov)</u>

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Monday, March 27, 2023 2:42 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

Public Comments for Case 2022-00432 submitted by (**Case 2022**) on Monday, March 27, 2023 at 2:41 PM

Name: Arthur Jaramillo Address: 126 Hager Ave City: Richmond State: Kentucky Zip Code: 40475 Phone number where you can be reached: Home phone:

Comments: To Whom It May Concern, Bluegrass Water Utility Operating Company LLC has requested a 15.6% increase of residential rates for the private sewer purchased in 2019. It should be noted that since acquiring the sewer line, Bluegrass Water Utility Operating Company LLC has already increased the rate from \$40.50 a month to \$86.72, a 214% increase in rate. The reason given for the 214% increase as well as this new request of an additional 15% was the updating of systems and services provided. However, Bluegrass Water Operating LLC has not provided any proof that updates have been made to the system, nor have they proven that improvements were necessary. Further research also shows that the average sewage rate in Madison County is closer to \$40 a month. So the question is how does Bluegrass Water Operating Company LLC justify charging over double the standard rate in the county? This rate increase request is nothing more than an attempt to squeeze more money out of residents who are already struggling with inflation and rising costs everywhere else. I respectfully request the Kentucky Public Service Commission to reject in full the request made by Bluegrass Water Operating Company LLC and determine if the previous increase of 214% was warranted. Respectfully, Arthur Jaramillo

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2022-00432 (ky.gov)</u>

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From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Monday, March 27, 2023 2:42 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

Public Comments for Case 2022-00432 submitted by an analysis on Monday, March 27, 2023 at 2:41 PM

Name: Mark Steven Davis Address: 128 Hunters Trace City: Frankfort State: Kentucky Zip Code: 40601 Phone number where you can be reached: Home phone:

Comments: By this email, I object to Bluegrass Water Utility Operating Company, LLC's ("Bluegrass") Application for Adjustment of Sewer Rates, Case No. 2022-00432, filed on December 21, 2022 (the "Application"). The Application requests that the Public Service Commission ("PSC") adjust rates for the services rendered by Bluegrass. I understand that the PSC previously approved a unified rate for Bluegrass. Bluegrass apparently seeks yet another rate increase for facilities previously or recently acquired by it. I strenuously object to the Application and submit these public comments. Approximately 18 months ago, Bluegrass applied for and received from PSC the necessary authority to effectuate a rate increase to its newly acquired customers. As a property owner residing in Fox Run subdivision, 128 Hunters Trace in Frankfort, Kentucky, we incurred a substantial increase in sewer rates. Our rates at that time increased from \$55.85 per month to \$85.97 per month, in addition to a monthly service fee. This constituted a 54% increase in sewer fees collected by Bluegrass. Bluegrass now seeks yet another increase in rates. Although we have experienced no visible improvements in service, the entity now requests another 15.06% increase in sewer rates for our neighborhood. This constitutes a 78% increase in sewer rates in the last 18 months. Although Bluegrass operates under a unified rate, there can be no justification for this increase. Its business plan appears to center around the purchases of wastewater facilities throughout the Commonwealth. Although the plan may ultimately result in profits for the company, the impact on its customers, who bear the burden of improvements to facilities unrelated to their residences and neighborhoods, is unsustainable and constitutes an economic hardship. Because of this substantial financial hardship, I object to the Application. I you should need any additional information or have a comments, please do not hesitate to contact me. Thank you, Mark S. Davis

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2022-00432, in any further correspondence. The documents in this case are available at <u>View Case Filings for: 2022-00432 (ky.gov)</u>

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Monday, March 27, 2023 10:36 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case: 2022-00432 - Bluegrass Water Utility Operating Company, LLC

Public Comments for Case 2022-00432 submitted by (2000 and 2000

Name: Jacob Saurber Address: 12850 Sycamore Creek Dr. City: Alexandria State: Kentucky Zip Code: 41001 Phone number where you can be reached: Home phone: Comments: Their service trucks keep destroying our yard near the sidewalk, and are also raising our monthly convine charge from \$45 + novement processing foor to \$00 + novement processing foor. This

monthly service charge from \$45 + payment processing fees to \$99 + payment processing fees. This is a very abrupt and unwarranted increase as the service provided has not changed.

From: KEVIN LILLY
Sent: Friday, March 24, 2023 6:09 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water Case 2022-00432 Request for Intervention

I received a letter from Bluegrass Water dated February 27, 2023 pertaining to case 2022-00432 for yet another rate increase. I live in the Fox Run district treatment facility. This is a sewage treatment facility for the neighborhood. I am requesting intervention by the PSC. Bluegrass water has a monopoly on the service provided and feels they need to increase their profit at my expense. My sewage bill is already more than double my water usage bill with the Frankfort Plant Board. Bluegrass Water is requesting another 15% increase. Bluegrass water claims to have invested all of this money on improving their systems, if this is the case, then why do I have to call their service technician on a monthly basis that their sewage is overflowing into my yard because their system cannot handle it? Why do they need 10 months to have a temporary fence up? Why can't they maintain their legal agreements with the landowner for the easement through someone else's property? Thank you for your time.

Kevin Lilly 101 Hunters Trace Frankfort, KY. 40601